

THE LONDON SCHOOL OF ENGLISH
YOUNG ADULT SUMMER PROGRAMME
BOOKING TERMS AND CONDITIONS
FEBRUARY 2025 ONWARDS

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1 Definitions

- 1.1 A **'course'** means a continuous period of study on one course type.
- 1.2 An **'enrolment'** means your entire study period at the school and can consist of either a single course or a combination of courses, and any accommodation or services booked with us.
- 1.3 A **'working day'** is Monday to Friday, 9am to 5pm UK time, excluding any day when the school office is closed.
- 1.4 A **'week'** is defined as a continuous period of Monday to Friday inclusive.
- 1.5 A **'course participant'** is the person who attends a course at any location owned or used by The London School of English.
- 1.6 To be eligible for enrolment, course participants must be aged between 15 and 18 on the first and last day of the course.
- 1.7 The fees as advertised are all-inclusive, and comprise all tuition, insurance, accommodation, catering, transport and airport transfers to/from Heathrow airport. Additional fees may apply for other airports and bespoke arrangements (e.g. dietary requirements) which are not advertised.

2 Booking conditions

- 2.1 To be eligible for enrolment, course participants must be aged between 15 and 18 on the first and last day of the course.
- 2.2 The fees as advertised are all-inclusive, and comprise all tuition, insurance, accommodation, catering, transport and airport transfers to/from Heathrow airport. Additional fees may apply for other airports and bespoke arrangements (e.g. dietary requirements) which are not advertised.
- 2.3 Course participants are expected to read and follow the Young Adults Programme Code of Conduct, and be aware that failure to adhere to it may result in disciplinary proceedings as per The London School of English's Young Adults Discipline Policies and Procedures.

- 2.4 Once you have made a booking for a Young Adults Summer Programme course, you may request an amendment to either the date or course type in writing; however, course changes are not guaranteed.
- 2.5 Course participants must have at least an English language level of CEFR B1 (IELTS 4.0) to attend. Course participants with a lower level will be placed in a General English language class at a supplementary fee instead of the programme advertised.
- 2.6 Course participants are eligible for a complimentary supervised airport transfer service between the student residence and London Heathrow airport on scheduled arrival and departure days. Standard airport transfer services will be available for scheduled flight arrivals between 7am to 8pm on the advertised arrival days. Scheduled flight arrivals outside of this time or to other airports will be subject to additional charges (see [website](#) for more details). You must provide us with flight details at least one month before the course start date to guarantee this provision.

3 Making a booking

- 3.1 When you book a course, you must pay a minimum course deposit of £1,000. This guarantees the course participant a place on the Young Adults Summer Programme until 60 days before the commencement of their course.
- 3.2 All deposits and course fees paid up to March 1st 2025 are unconditionally refundable. From March 2nd 2025, and up to 60 days before course commencement, any fees paid can be refundable as credit notes to be used on any future course(s) offered by The London School of English.
- 3.3 On the 60th day prior to the commencement of the course, full fees are payable to secure placement for the course participant. For 2025, these deadlines are as follows:
 - a. Course 1 (commencing w/c 22nd June 2025): Full payment deadline: 23rd April 2025
 - b. Course 2 (commencing w/c 6th July 2025): Full payment deadline: 7th May 2025
 - c. Course 3 (commencing w/c 20th July 2025): Full payment deadline: 21st May 2025

4 Insurance

- 4.1 The Young Adults Summer Programme includes a combined travel and medical insurance policy, so it may not be necessary for you to arrange additional cover. Upon booking, we will send you a copy of the policy documentation for your review and decide if you would like to take further insurance.

5 Visas

- 5.1 You must check if you need a visa and apply in good time if you do.
- 5.2 If the course participant needs a visa, it must be valid for the entire period of their enrolment including any extension because of postponements or holidays.
- 5.3 If the course participant's application for a visa is refused we will refund the deposit and course costs within 8 weeks of your booking date (and at the latest, 30 days before the course start date). You must send us a copy of the visa refusal letter issued by the British Embassy/Consulate. Exceptional circumstances can be discussed on a case-by-case basis – please get in contact with us.

6 Cancellations and refunds

All cancellations must be made in writing.

- 6.1 Cancelling before your enrolment starts:

- a. You may cancel your whole enrolment and receive a full refund, if you inform us in writing, up to 1st March 2025.
 - b. For cancellation after 1st March and up to the full payment deadline we will refund all fees less the deposit.
 - c. For any cancellations after the full payment deadline, we are unable to issue refunds, as your fees will have already been allocated to accommodation providers and other commitments, making them non-recoverable.
 - d. If you cancel because you have had a visa refusal please see conditions set out *in section 4*.
- 6.2 If you have paid for our course by bank transfer or credit card, any refund will be made to the same account or card. If you have booked and paid through a representative, any refund due will be made to them.
- 6.3 No refund is due if the course participant does not arrive in time for the course start date or if the course participant misses any classes for any reason including sickness or appointments.

7 Other General Terms

- 7.1 If you have come to us through a representative, their Terms and Conditions may apply to you, but we reserve the right to apply our own Terms and Conditions.
- 7.2 The course participant must bring your passport (and visa if required) on the first day of your course.
- 7.3 We reserve the right to hold our courses at another location close to the one advertised.
- 7.4 You cannot transfer your fees to another person.
- 7.5 If a situation arises that has not been covered by these Terms and Conditions, we reserve the right to take any fair and reasonable action that we think appropriate.