Prince Consort Village residence Covid-19 procedures

Thank you for choosing The London School of English. We are looking forward to welcoming you to London, so this is a guide to help you prepare for your stay in the residence. It is important that you follow this procedure as closely as possible when you book Prince Consort Village residence to minimise the risk of infection for you and others.

Before you arrive in the UK

- Bring enough hand sanitiser for hand cleaning and disinfectant wipes for the first few days as you can buy more when you arrive in the UK as needed.
- Make sure you are feeling well enough to travel and do not travel if you have any Covid-19 symptoms (check with a doctor in your home country if you are unsure).
- Bring a re-usable mask that you can wash or paper masks. You are no longer required to wear masks, but we will ask you to wear one at school if you have cold symptoms and have tested negative for Covid.
- Room bookings are from the Sunday before your course starts until the Saturday after your course finishes. This will give the cleaners enough time to clean and disinfect each room thoroughly after each student.
- You can book a transfer from the airport to your residence to avoid using public transport if you wish.

When you arrive in the UK

- The driver will help you with your luggage when you use a taxi.
- You no longer need to wear a mask on public transport but we do recommend it.
- You are responsible for cleaning your own room and washing your sheets and towels yourself.
- Disinfect items and surfaces you touch regularly.
- Wash your hands regularly for 20 seconds with soap and water (especially after entering the building, and before and after eating).
- Keep a distance of at least 1 metre away from other people, wherever possible.
- You need to buy your own hand sanitiser and disinfectant wipes to use when you are outside the residence and school.
- Wash your hands with soap before touching your face.
- Keep your belongings (eg pens, notepads, etc) in your room or with you so no one else uses them.
- Common areas are regularly disinfected and sanitised.
- You need to inform the school immediately if you have tested positive for Covid-19 and follow the correct procedure for isolation.

Self-isolation - if you or someone in the residence falls ill

- o Do not visit a doctor, a pharmacy or hospital. Visit https://111.nhs.uk/covid-19 if you need help. If speaking English is too hard, call NHS on 111. Interpreters are available in all languages. Do not call 999 unless there is an emergency.
- o You also need to let the residence reception staff know by texting +44 (0) 161 850 6664 or emailing contact@campuslivingvillages.co.uk.
- o If you have helped someone who felt unwell, wash your hands carefully, and check if you have any symptoms.
- o Stay in your room if you have any Covid-19 symptoms.
- o Avoid touching objects and surfaces wherever possible and sanitise them afterwards if touched.
- o If you cough or sneeze, do so into a tissue and put it in a bin immediately.
- o Use your own mobile phone to call either:
  - 999 for an ambulance if you are seriously ill
  - or go online to book a test: https://www.nhs.uk/conditions/coronavirus-covid-19/testing-and-tracing
- o You will not need to isolate in your room if you experience Covid-19 symptoms but we do recommend testing in order to keep others safe.
- o The residence works with the school to offer support if you need to self-isolate.
- o Extra bin bags will be provided for you if you need them during self-isolation.

- **Contacting the school**
  If you have any questions or concerns, contact us and we will be happy to help you.
  - o You can call us during our normal working hours (Mon – Fri 8.30 – 17.30) on **+44 (0) 020 7605 4123.**
  - o You can also call us any time on our emergency number **+44 (0) 7949 114795.**
  - o If you are not able to call us, please email **accommodation@londonschool.com.**